

**Services Offered by  
Ishtar Transition Housing Society**

For information on our services please call:  
**604-534-1011**

**Women's Counselling** is a counselling program that offers individual and group services to women who have been victims of family violence, childhood sexual abuse and/or sexual assault.

**Ext. 225**

**Community-Based Victim Services** provide women, men and children assistance with Crown and police, information about the justice system, safety planning, witness orientation and referrals.

**Ext. 245 or 228**

**PEACE Program for**

**Children and Youth Experiencing Violence**

provides education, information and supportive counselling individually or within a group to children 3 - 18 years and their non-offending parent.

**Ext. 234**

**Community Outreach Services** offer emotional and practical support, information and referrals according to needs.

**Ext. 230**

**Ishtar Transition Housing Society**

Main Office

#101—6350 203rd Street

Langley, B.C. V2Y 1L9

**Tel: 604-534-1011**

**Fax: 604-534-1929**

**Monday to Friday 9:00am– 4:00pm**

Women's Counselling

**Langley : 604-534-1011**

**Ext. 225**

Children and Youth Experiencing Violence

**Langley : 604-534-1011,**

**Ext. 234**

Community-Based Victim Services

**Langley: 604-534-1011,**

**Ext. 245 or 228**

Community Outreach Services

**Langley: 604-534-1011**

**Ext. 230**

Ishtar Transition House

**Langley: 604-530-9442 (24hrs/7days)**

Libra Transition House

**Aldergrove: 604-857-5797 (24hrs/7days)**



**Community Based  
Victim Services**

**Our Mission:**

To honour, embrace and celebrate the power, resilience, courage and knowledge of all women. We work collaboratively for systemic change where equality means inclusion, opportunity and accessibility for all. We work together locally for a world where all women and girls are safe emotionally, mentally, financially, physically, sexually, spiritually and culturally.

[www.ishtarsociety.org](http://www.ishtarsociety.org)



## Can we help?

In order to access our services, you may or may not have reported this offence to the police

Our staff offer support and assistance to male, female and children of victims/survivors of:

- ◆ relationship violence
- ◆ child sexual abuse
- ◆ adult survivors of sexual abuse
- ◆ sexual assault (rape)
- ◆ elder abuse
- ◆ criminal harassment (stalking)

We are also able to assist non-offending family members and related witnesses in criminal court cases.

**It is our belief that through respect, empowerment and knowledge, victims and survivors of crime can reach their optimum level.**

### **We accept self referrals:**

- ◆ you may call us during office hours to speak directly to a Victim Services worker
- ◆ or leave a message during off hours



## What services can we provide to you?

### **Emotional support**

Emotional abuse, relationship violence and sexual assault are characterized by unique dynamics of power and control.

**The legal system may leave you feeling overwhelmed. Understanding your role in the process can be empowering.**

We will assist you in identifying your strengths in coping with challenges, as well as support you in making your own decisions. We take a non judgmental and empathic approach with all survivors of crime. We will also help to develop a plan suited to your unique needs.

### **Information**

We can help you gain a better understanding of the criminal justice system as it relates to your situation by providing information about:

- ◆ dynamics of abuse
- ◆ explanation of arrest and charges
- ◆ your rights and rights of the accused
- ◆ Victims of Crime Act
- ◆ roles of justice system representatives
- ◆ levels of court and court procedures
- ◆ updates on your police or court files
- ◆ protective orders
- ◆ probation and parole

## Practical assistance

In order to ensure you feel supported and aware of your options, we are able to assist you with the following practical tools:

- ◆ developing a safety plan
- ◆ accompaniment to report crime to police
- ◆ accompaniment to meetings with Crown Counsel
- ◆ explanation of Victim Impact Statement
- ◆ assistance with Crime Victim Assistance application
- ◆ orientation and tour of court house
- ◆ accompaniment to court
- ◆ assistance in securing a translator
- ◆ referrals to community programs

Related services are available within our agency:

- ◆ Women's Counselling Program
- ◆ Children Who Witness Abuse Program
- ◆ Ongoing informational groups
- ◆ Two Transition Houses in the community
- ◆ Community Outreach Services

Staff are familiar with agencies both within and outside the community and can offer referrals according to your needs.